



## **Student Charter**

**This Student Charter has been jointly developed by students, staff and the Students' Union at University College of Osteopathy (UCO). It is subject to an annual review and all students are encouraged to read the Charter so they know what they can expect and what is expected of them during their time at UCO.**

**This is not a binding contract however outlines core principles and values that students and staff agree results in an outstanding student experience.**

**The UCO's Strategic Plan affirms our mission and vision and charts the priorities that guide us in the future. It recognises that it is through the continuing pursuit of excellence that the UCO can empower its students and staff to shape their own future and that of UCO.**

## **Respect**

- **Treat all members of UCO; patients, staff, students and the wider community, with dignity and respect**
- **Recognise the need for fairness and consistency**
- **Encourage equality and promote diversity**
- **Support your student representative and participate in processes which lead to improving the quality of your experience at UCO**
- **Fully participate and engage in all UCO related matters and support others in doing so too**
- **Be respectful of the resources and facilities provided by UCO**

## **Engagement and Communication**

- **Actively encouraging and supporting students' participation in shaping the quality of their experience and that of their course**
- **Actively support students' civic engagement in the community**
- **Offer activities and opportunities within and beyond the curriculum**
- **Take full responsibility for managing your own learning by being active and participating in all aspects of your studies**
- **Represent the UCO honestly and fairly in the wider world**
- **Use appropriate methods of communication which considers the needs of all recipients**

## Support

- Listen and positively engage with students, seeking their feedback and taking prompt action when needed
- Provide support and guidance in areas such as learning, health, well-being, finance and careers
- Make full use of the support provided to you for teaching and pastoral care



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